QTS Switchboard™ On-demand Connectivity Service

Whatever Your Data Center Strategy, Connectivity is Key.

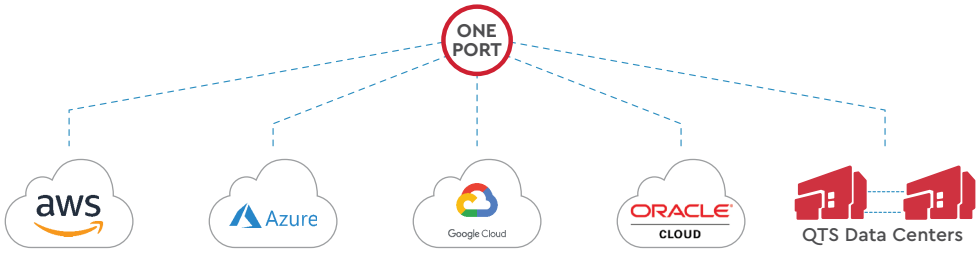
The value of rapidly sharing information cannot be understated. The insatiable appetite for exchanging data is fundamentally changing the way we live and work in our always-on digital world. Organizations must develop an interconnection strategy across all business locations, data centers and cloud providers to meet the expectations of the business.

Switchboard enables seamless, automated connectivity across our rich ecosystem of customers, data centers, and cloud service providers (CSPs) in a way that is simple, pervasive and cost-efficient.

One Port. Many Destinations.

With an innovative one port to many destination approach, you can provision multiple virtual connects from one dedicated Ethernet Switchboard port in minutes. Through automation and API integration, we eliminate procurement, configuration and lead times associated with the provisioning of multiple dedicated ports, routers, switches and related maintenance for substantial savings. With Switchboard, the more connections you create, the more cost-effective the solution.

Available in a range of connection speeds, Switchboard's self-service, self-provisioning is available 24/7 via web, API, and mobile devices and includes the physical cross connect to enable the service.



QTS Switchboard Use Cases

Switchboard supports a wide range of use cases that may be combined and provisioned on a single port including cloud and between QTS data centers across the U.S.

QTS is home to over 1,400 customers – SaaS providers, storage providers, some of the world's largest content providers, and, potentially your clients and business partners. Exchanging information with other Switchboard users is facilitated online within and between QTS data centers.

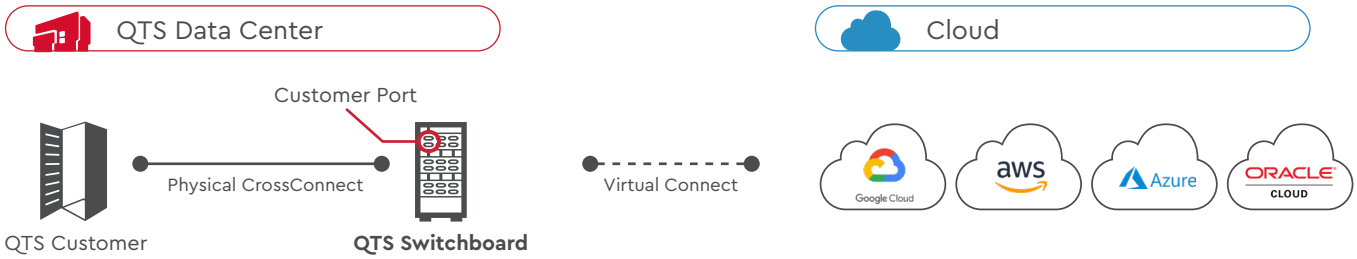
DIFFERENTIATED ADVANTAGES

- Reach a variety of destinations with scale and savings from one dedicated port
- API integration with primary cloud provider platforms enable virtual connects on-demand
- Simple to use, fully automated flow-through system for ordering, contracting and provisioning
- Single provider, single invoice removes multi-vendor management and invoices

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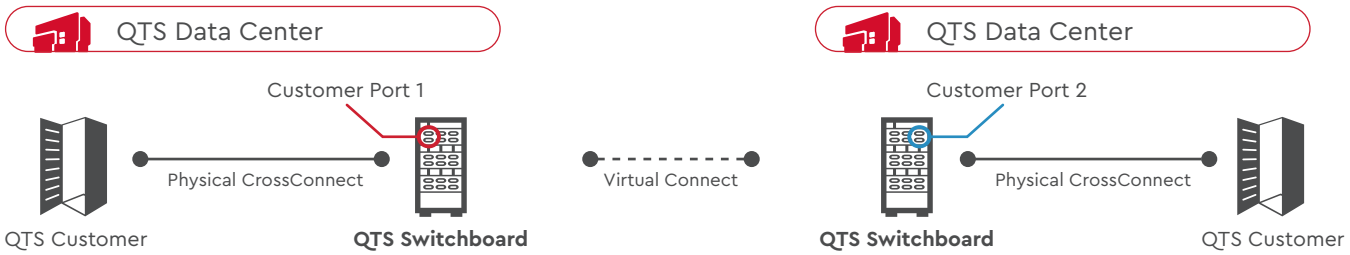
CLOUD

Connecting to the cloud has never been simpler, quicker or more cost-effective. With end-to-end integration to AWS, Azure, Google and Oracle Cloud platforms, you can be connected to your public cloud applications in minutes.



LONG-HAUL

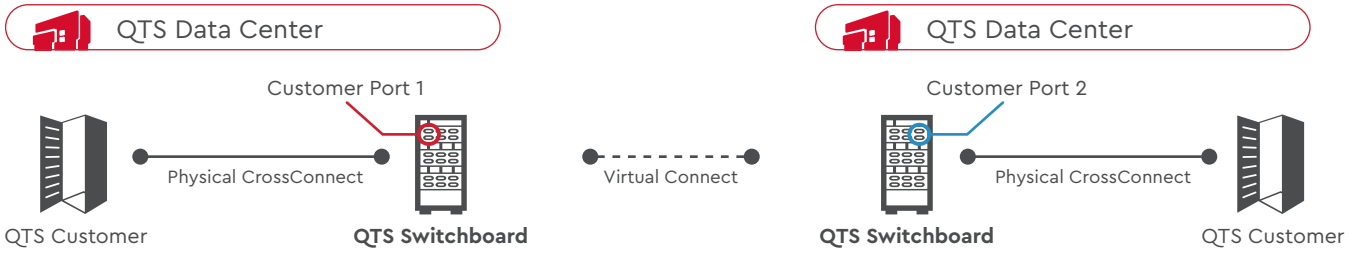
With QTS' mega data centers located in key markets across the United States, Switchboard enables seamless, secure and diverse connectivity between these locations at the push of a button. What is normally a complex process of managing multiple vendors, high-availability and multiple invoices is simplified with QTS Switchboard.



METRO

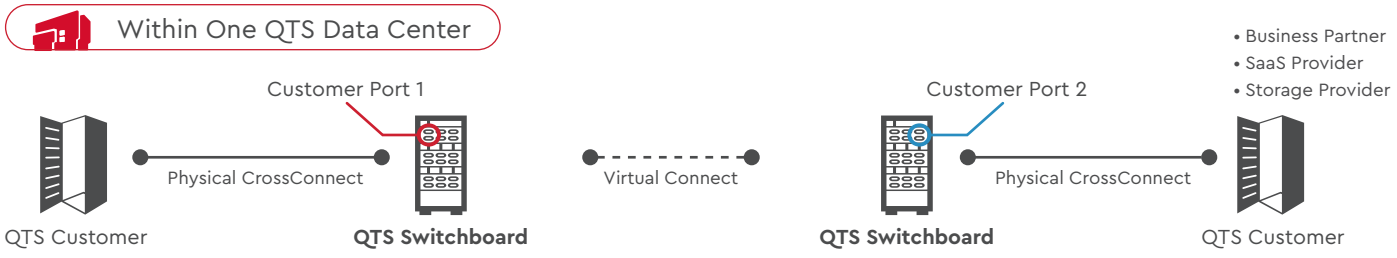
Switchboard provides seamless and secure connectivity between QTS data centers in a metropolitan region using dedicated fiber networks. End-to-end integration with carrier hotel platforms simplify and expedite processes and provisioning times and you receive one QTS invoice.

Metro connections available between our Atlanta & Suwanee, GA facilities.



LOCAL

Connect to other Switchboard customers within the same data center free of charge.



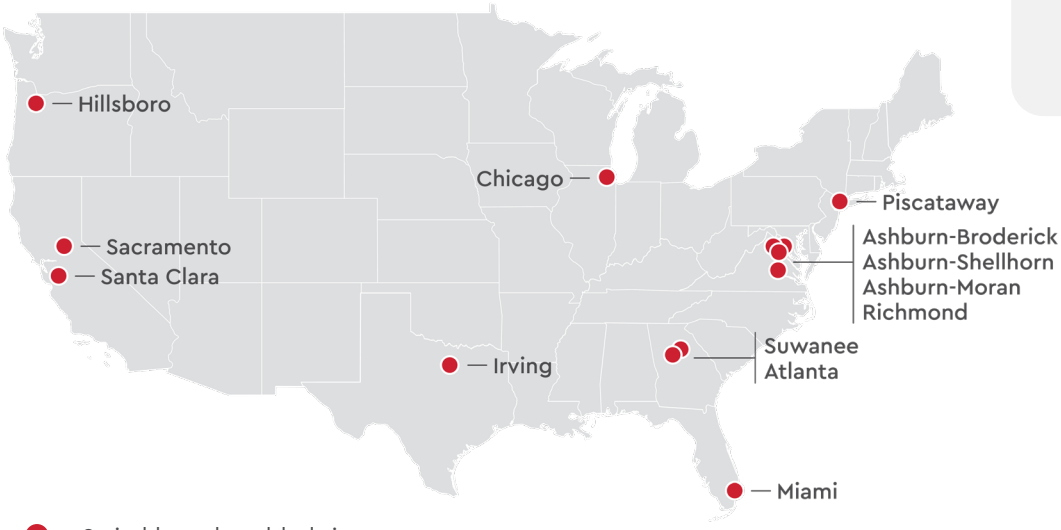
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Removing Complexity through Automation

Switchboard automates the ordering, contracting and provisioning process into one fluid experience that is simple to use. Orders are amended to co-terminate with your existing QTS contract, saving time creating a new work order for every connection. You can view the status of your port and virtual connections, at any point in time on our user-friendly platform, SDP.

Order Your Port → **Create Virtual Connections** → **Create More Virtual Connections**

Location Availability



● – Switchboard enabled sites

☁ – AWS, Azure, Google and Oracle Cloud availability

Metro – Atlanta & Suwanee, GA

Long Haul – between 13 Switchboard-enabled data centers

Service Level Objectives

Switchboard Port in a QTS Data Center	**4** Business Days
Switchboard Port in a QTS Data Center – Expedited	**3** Business Days
Virtual Connect – Local, Metro or Long Haul	**5** Minutes
Virtual Connect – Cloud	**10** Minutes

ADDITIONAL BENEFITS

- Diverse configurations available
- Dashboard includes real-time network status and historical record of port and virtual connections
- API documentation available upon request
- Virtual connects are free of charge for Local use case

WHAT'S INCLUDED

- One dedicated 1 or 10 Gbe fiber-based ethernet Switchboard port
- Physical cross connect(s) and installation from your environment to QTS Switchboard
- Provision and view network status and solution details via SDP

CONNECTION OPTIONS

- 1, 2, 5 and 10 Gbe AWS cloud virtual connections
- 1 and 10 Gbe long haul and metro virtual connections

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